

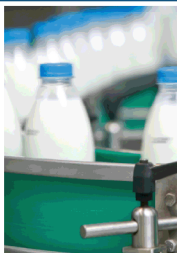
Wareham & Associates provides training to assist organisations in improving their business processes and meeting the requirements of international standards.

We provide training in: Food Safety • Quality • Environmental • OHSA • Sustainability
• Lean Manufacturing Tools / Techniques • Integrated Risk Management



OUR MISSION

To create internationally competitive risk management and sustainability solutions.



ISO 9001:2008 RISK ASSESSMENT/BUSINESS PROCESS MAPPING
DURATION: 1 DAY (DATASHEET # 7.1-50)

Who should attend this training?

This course is targeted at line management and QMS Task Teams.

What is the course all about?

This course will equip delegates with the skills and knowledge to manage business processes in a quality management environment using the skills and techniques learned to:-

Develop and assess business processes in the context of a Quality Management System and ensure that process evaluation is aligned with people performance and strategy implementation techniques.

Note: This course does not include process auditing.

What you will learn...

- Process and Systems Approach
- Commercial Business Model
 - Value Proposition Application
 - Entity Definition
 - Relationship Definition & Correlation with Key Business Process Overview
- Functional Analysis
- KBP Identification
- KBP Mapping (Including Risk Assessment & Resource Requirements Evaluation) on KBP Summaries

Introduction to:

- Process Evaluation
 - Internal Audits
 - Performance Measures
- Flowcharting Processes
- Procedure Writing

Prior Experience & Learning

Tertiary Education plus.

Assessment & Certification

Successful candidates will be awarded a certificate from **Wareham & Associates**.



CONSULTING, FACILITATION & TRAINING