

Wareham & Associates provides training to assist organisations in improving their business processes and meeting the requirements of international standards.

We provide training in: Food Safety • Quality • Environmental • OHSA • Sustainability
• Lean Manufacturing Tools / Techniques • Integrated Risk Management



OUR MISSION

To create internationally competitive risk management and sustainability solutions.



ROOT CAUSE ANALYSIS (DATASHEET # 7.1-1)

DURATION: 1 DAY

This one day highly practical interactive workshop will equip your key personnel with the skills and knowledge to conduct effective root cause analysis, reducing risk and the cost of repetitive issues in your organisation.

Who should be on this training?

This course is targeted at Line Management and QMS Task Teams.

What will you learn about?

- What is Root Cause Analysis?
- Pitfalls of Problem Solving Today
- Root Cause Analysis Methods & Tools Evaluated
- Non Conformances/Problems – Remedial/Corrective/Preventive Action
- Steps to Conduct Root Cause Analysis
- Cause & Effect, 5 Why's & Implementation
- Fishbone Analysis
- Action Versus Conditional Causes
- Solution Evaluation
- Creating Organisational RCA Capacity
- RCA Benefit

What is the course all about?

Is there a real difference between corrective and remedial action in your organisation?

Are root cause analysis tools such as the "5 Why's" and "Fishbone Analysis" a mystery to key personnel?

Is Root Cause Analysis entrenched as an organisational improvement tool?

Prior Experience & Learning

Delegates must be at a minimum of NQF Level 4. NQF Level 5/6 Delegates will be most comfortable.

Assessment & Certification

Candidates will be awarded a certificate from Wareham & Associates indicating successful completion of the course.

Fee inclusive of course material and Excel Root Cause Analysis Tool.



CONSULTING, FACILITATION & TRAINING